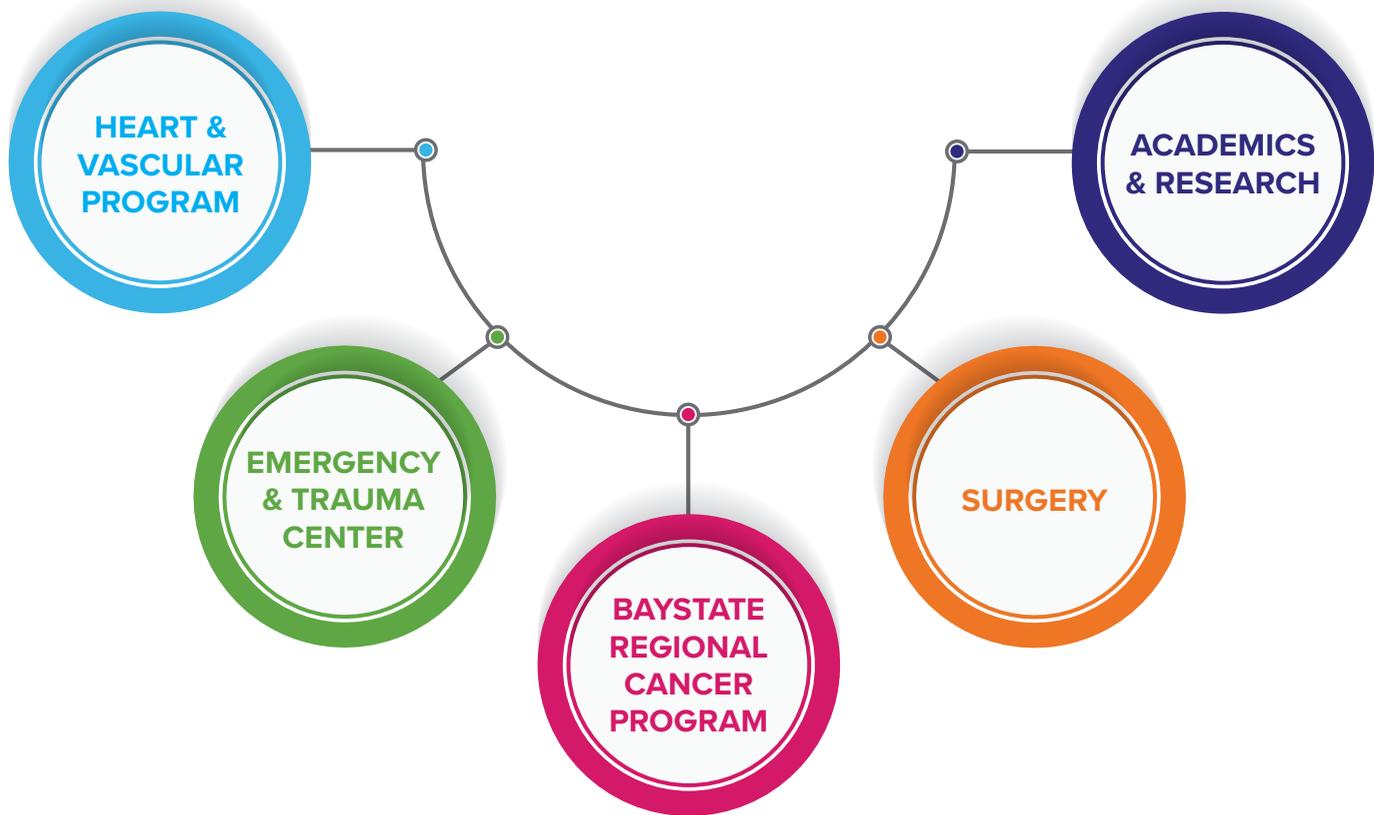


Nationally recognized for quality and safety, Baystate Medical Center is a 734-bed nationally-recognized independent academic medical center and home to the University of Massachusetts Medical School – Baystate. Baystate Medical Center has one of New England’s busiest emergency rooms and is the region’s only Level 1 Trauma Center. Baystate has long provided the region with the highest level of care for conditions such as cancer, acute and chronic cardiovascular illness, nervous system illness, digestive illness, and other diseases.



DELIVERING CARE TO WESTERN MASSACHUSETTS

- Region’s only Level 1 Trauma Center and Pediatric Trauma Center
- \$1.4B in operating revenues with 8.5% operating margin
- \$1.4B total assets
- Approximately 6,000 employees
- 40,750 inpatient discharges
- Over 1,420 medical staff physicians
- 10 residency training programs
- Over 400 volunteers give endless hours of their time each year

HEART & VASCULAR PROGRAM

Experts at the nationally-recognized Heart & Vascular Program respond to and treat heart and vascular conditions from heart attacks to symptoms of vascular disease. Specialists include cardiologists, vascular specialists, interventional radiologists and cardiac surgeons. Care also includes a Cardiac Rehabilitation and Wellness Program.

- Advanced, comprehensive treatment for most heart and vascular conditions including:
 - Adult congenital heart disease
 - Aortic aneurysms
 - Chest pain (angina)
 - Coronary artery disease
 - Heart attack
 - Heart failure
 - Irregular heart rhythms (arrhythmias)
 - Valve disease
 - Vascular disease
 - Vein disease
 - LVAD
 - Cardiovascular prevention, complex hyperlipidemia

The award-winning Davis Family Heart & Vascular Center offers comprehensive services from imaging to surgery. The center includes cardiovascular critical care rooms and private rooms for less critically-ill patients.

EMERGENCY AND TRAUMA CENTER

Baystate Medical Center is home to one of the state's busiest emergency departments, where staff who are board certified in Emergency Medicine care for adult, pediatric, trauma and psychiatric patients, as well as those with both major and minor medical or surgical illness 24/7. Baystate Medical Center is the region's only verified Level 1 Trauma Center providing the most comprehensive surgical care to the most seriously injured and ill patients 24/7.

- Facilities and resources for specialized trauma care:
 - On-site x-ray and CAT scan
 - Laboratories
 - Specially-equipped operating rooms
 - Ambulance and air transport of patients
 - Nutritionists
 - Rehabilitation services
 - Specialized social work and pastoral care services
 - Case managers
- 121,000 Emergency Department visits annually

BAYSTATE REGIONAL CANCER PROGRAM

Cancer patients have access to some of the country's best cancer experts and the latest cancer treatments - including chemotherapy, immunotherapy, advanced and standard radiation therapies, and surgery – as well as comprehensive cancer support services. The program treats nearly every type of cancer, including:

- Brain and spinal cancers
- Breast cancers
- Colorectal cancers
- Gynecological cancers
- Leukemia and blood disorders
- Skin cancers
- Thoracic cancers

The D'Amour Center for Cancer Care is an integrated ambulatory cancer center and the flagship of the Baystate Regional Cancer Program.

SURGERY

Baystate Medical Center offers a broad range of general and specialty surgical services, including the latest in surgery performed by surgeons who are nationally recognized as innovators and leaders in their field.

Among the specialty surgeries performed include:

- Bariatric surgery
- Breast surgery
- Cancer surgery
- Colorectal surgery
- Endocrine surgery
- Gender reassignment surgery
- Hand and wrist surgery
- Head and neck surgery
- Hepatobiliary and pancreatic surgery
- Joint replacement surgery
- Kidney Transplant Program
- Oral maxilla and facial surgery
- Orthopedic trauma surgery
- Pediatric surgery
- Plastic and reconstructive surgery
- Sleep Apnea innovative surgery
- Trauma surgery
- Thoracic surgery

ACADEMICS & RESEARCH

Baystate Medical Center is an academic, research and teaching hospital and has been involved in medical education for more than a century. Baystate is the first regional campus of the University of Massachusetts Medical School founded in 2015 as UMMS – Baystate, and is the site of the innovative Population-based Urban and Rural Community Health Track (PURCH). Research funding provides opportunities for Baystate researchers to conduct clinical, translational and health services research.

- Training site for Baystate Medical Center’s Residency Programs in:
 - Anesthesiology
 - Emergency Medicine
 - Internal Medicine
 - Internal Medicine-Pediatrics
 - Obstetrics & Gynecology
 - Pathology
 - Pediatrics
 - Psychiatry
 - Radiology
 - Surgery
 - including a number of Fellowships

BAYSTATE BREAST & WELLNESS CENTER

Experienced breast specialists provide a full range of screenings, tests, and treatment options to support breast health. Services include:

- Breast Imaging
 - 3D and digital mammography
 - Breast ultrasound
- Breast Biopsy
 - Ultrasound guided
 - Stereotactic
 - Tomosynthesis/3D guided
- Breast MRI (Magnetic Resonance Imaging)
- MRI guided breast biopsy
- Radioactive Seed Localization
- Bone densitometry

BEHAVIORAL HEALTH SERVICES

Baystate Medical Center offers comprehensive mental health, behavioral medicine and employee assistance programs supported by licensed clinicians year-round, 24/7 with services including:

- Inpatient Mental Health Unit Hospitalization (voluntary and involuntary)
- Adult Partial Hospitalization Program (day program)
- Adult Outpatient Psychiatry and Psychotherapy
- Adult, Child and Geriatric Neuropsychology Testing
- Integrated Behavioral Health services offering Psychiatry consultation and brief Psychotherapy in Baystate Primary Care Practices
- Geriatric Evaluation and Treatment (specializing in memory disorders)
- Child Partial Hospitalization Program
- Development Behavioral Pediatrics
- Child Outpatient Psychiatry, Psychotherapy and Behavioral Medicine
- The Family Advocacy Center, specializing in multidisciplinary treatment of trauma for children and families
- Eating Disorder Program for patients ages 16 and up, who suffer from anorexia, bulimia and overeating disorders

COMMUNITY HEALTH CENTERS

Baystate Medical Center’s three community health centers are anchors of public-health efforts in their respective neighborhoods, working in partnership with community members and groups to address some of the more pressing epidemiological challenges facing the City of Springfield. They provide comprehensive primary care for all ages, as well as on-site access to specialty care services.

- Baystate Brightwood Health Center – Centro de Salud
- Baystate Mason Square Neighborhood Health Center
- Baystate High Street Health Center/Adult and Pediatrics

COMMUNITY IMPACT

A partner in the health of the communities it serves, Baystate Medical Center has:

- Provided \$18.9 million in Community Benefits
- Committed to reducing health disparities in the Springfield area
- Invested significant resources in its community health centers and pediatric clinics located in Springfield's low-income neighborhoods that have both HPSA (Health Professional Shortage Area) and MUA/MUP (Medically Underserved Area/Medically Underserved Population) designations
- Through various sponsored grants, Baystate Medical Center is able to provide enhanced services including:
 - HIV/STI/Hep C screening
 - Treatment to high risk, vulnerable populations
 - Supported referrals to needed social services
 - Treatment to incarcerated and linkages to care upon release
 - Food vouchers/gift cards to food insecure patients
 - Office-based opiate treatment

NEURODIAGNOSTICS AND SLEEP PROGRAM

Baystate Medical Center's Neurodiagnostics and Sleep Program offers the latest state-of-the-art technology, including adult and pediatric polysomnography (PSG), advanced iVAPS/aVAPS titration, transcutaneous TcCO₂ monitoring, and home sleep studies, electroencephalogram (EEG) and electromyography (EMG) for the diagnosis and treatment of:

- Sleep apnea
- Narcolepsy
- Seizure disorders
- Muscular Dystrophy
- Myopathies
- Myasthenia Gravis
- Amyotrophic Lateral Sclerosis
- Guillain-Barre Syndrome
- Carpal Tunnel Syndrome
- Cervical and lumbar radiculopathy

RADIOLOGY

Baystate Medical Center provides a full spectrum of inpatient and outpatient radiology services for adults and children across a number of subspecialties. The program is staffed by knowledgeable radiologists and technologists using the latest technology and state-of-art equipment for cancer and other screenings, nuclear imaging, emergency services, trauma imaging, cardiac imaging, radiotherapies and more.

- Abdominal imaging
- Breast imaging
- Cancer imaging
- Chest imaging
- Emergency radiology
- Neuroradiology
- Nuclear medicine
- Pediatric radiology
- Computed tomography (CT) scan
- Magnetic resonance imaging (MRI)
- Nuclear medicine
- Interventional Radiology Services
- Diagnostic Radiology and Fluoroscopy
- Ultrasound

WESSON WOMEN & INFANTS' UNIT

About 4,200 babies are born each year in the Wesson Women & Infants' Unit, which is devoted exclusively to women's health needs, family-centered childbirth, and newborn care.

- Neonatal Intensive Care Unit (NICU) – The region's only Level III NICU for babies born early (premature) or with medical problems that require special care.
- Labor & Delivery Unit – Featuring private rooms and providing inpatient, family-centered care before, during, and after birth, including high risk obstetrical and well-born newborn care, as well as a Breastfeeding Support Program.
- Evaluation & Treatment Unit – Open 24/7, registered nurses and certified nurse-midwives in the unit specialize in obstetrical and gynecologic urgent care.
- Wesson 2 is a specialty Cesarean Unit – A dedicated unit for women who have a planned or emergent cesarean section requiring specialized post-surgical, newborn and lactation care.